

**HEALTHY SAN DIEGO
JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
MINUTES – September 13, 2012**

Members/Alternates Present: Kimberly Fritz, Greg Knoll, Dr. Leonard Kornreich, Rogelio Lopez, Sabra Matovsky, Kristen Miller, Bob Prath, Shreya Sasaki, George Scolari, Dr. Harriet Seldin, Janet Vadakkumcherry, Judith Yates

Staff Present: Leizyl Anglo, Karen Crie, Debra Fitzgerald, Elizabeth Miles, Jean Rockwell, Peter Shih

Guests: Martha Jazo-Bajet, Mark Woodruff, Carrie Mills, Ann Thompson

ITEM		ACTION
I. Welcome and Introductions	Meeting was called to order at 3:05 pm by the Chair, Greg Knoll with a quorum present. Introductions were made.	
II. Public Comment	None.	
III. Healthy San Diego(HSD) QI Subcommittee Report (Martha Jazo-Bajet)	<p><u>HSD Workgroup Reports</u></p> <p>The QI Subcommittee did not meet in August.</p> <ul style="list-style-type: none"> • Health Education & Cultural Linguistics Workgroup & Facility Site Review Workgroup <ul style="list-style-type: none"> ○ The Health Education & Cultural Linguistics (HE/CL) and the Site Facility Review Workgroups are collaborating on an upcoming provider training, “Care of Older Adults” on October 17, 2012 from 12:00 pm to 2:30 pm. • Deadline to enroll in Medi-Cal Managed Care to obtain CBAS (Community Base Adult Services) services is October 1, 2012. • Health Plan Work Group <ul style="list-style-type: none"> ○ Site certification remains to be decided on. ○ Dual Demonstration update- MOU with State has not yet been signed. ○ Status of Healthy San Diego MOUs. <ul style="list-style-type: none"> ✓ Waiting for County Medical Services (CMS) feedback on the TCM MOU. ✓ Polinsky Children’s Center MOU- State Discharge Summary is being routinely provided to health plans. ✓ A local WIC attended the Health Plan Workgroup. Karen McCabe from Scripps Mercy will be attending on a regular basis. • Behavioral Health Workgroup Focus is on Healthy Families Program (HFP) transition and Dual Eligible Demonstration Project. • Consumer Center for Health Education & Advocacy No complaints this month. Carol Neidenberg and Greg Knoll are creating a list of more complex medical cases. • Enrollment Workgroup Reviewing discontinuance and denials data. • Updates & Announcements <ul style="list-style-type: none"> ○ Public Health Services 	

ITEM	DISCUSSION	ACTION
	<ul style="list-style-type: none"> ✓ Dr. Cureg is planning to retire after the first of the year. ○ Behavioral Health Services (BHS) <ul style="list-style-type: none"> ✓ Kathy Anderson will be retiring on October 4, 2012. Liz Miles is covering Kathy's workload until a replacement can be found. ✓ Candace Milow is leaving the County on October 4, 2012 as well. ✓ Community Health Group's new Liaison, when identified, will be the Liaison for both Alcohol & Drug Services and Mental Health Services. 	
IV. Action Items: A. Approval of minutes from previous meeting B. Healthy San Diego By-Laws Revision & Recommendations (Debra Fitzgerald)	<ul style="list-style-type: none"> • Motion was entered and seconded to approve the July 12, 2012 HSD Joint Advisory Board Committee meeting minutes as written. Minutes approved. • <i>Healthy San Diego Joint Consumer & Professional Advisory Committee By-Laws</i> revisions and recommendations were reviewed by the Nominating Subcommittee. • Three key areas were discussed: <ol style="list-style-type: none"> 1. Membership and membership categories. 2. HSD Joint Advisory Committee and QI Subcommittee nominations. 3. Attendance. <p>The group considered how best to accommodate changing needs over time. Further input for edits or changes is invited.</p> • Committee members were reminded to RSVP for every meeting. If not attending, notify the secretary and inform of any alternate who will attend in their place. <p><u>AGENDA ITEM: DISCUSS HSD BYLAWS:</u></p> <ul style="list-style-type: none"> • HSD RSVP: It is a requirement of the By-Laws that a member RSVP their attendance or absence. In future meetings an RSVP of attendance or absence is required by email or by telephone. • HSD Attendance: According to the By-Laws, three absences in a 12 month period can qualify a member to be removed from the committee. 	
V. Chairs' Report: A. Health Services Advisory Board (HSAB) B. Dual Eligible Demonstration Project Advisory	A. HSAB - No report. Dr. Kornreich will report on the HHSA Health Services Advisory Chairs Board meeting. How to help all San Diego residents to <i>Live Well!</i> was discussed. There was greater representation from Chairs involved in behavioral health issues than primary care. Budgetary issues related to 160 personnel slots in various locations were discussed.	

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<p>Committee Update (Greg Knoll)</p>	<p>Dealt with the safety plan. Very few providers were in attendance. Budget and directions on prioritizations were provided and the <i>Living Safely</i> initiative was reviewed. The Dual Eligible Demonstration Project Advisory Committee has close to 50 members.</p> <p>B. Dual Eligible Demonstration Project Advisory Committee Update</p> <ul style="list-style-type: none"> • Health Plans in Dual Demonstration Project are required to have an Advisory Committee. • Local Advisory Committee now has close to 50 members. The Advisory Committee has met 4 times. • Waiting for more information and details from the State related to project implementation. • Behavioral Health Workgroup met this morning. <ul style="list-style-type: none"> ○ Judith Yates, Greg Knoll Medi-Cal Managed Care Plans and various stakeholders attended. ○ Discussed the Healthy Families Transition ○ Change in the way children receive their mental health services. ○ Many children will remain with the same health plan and same provider. ○ Some managed care Mental Health providers are not contracted with the County of San Diego Behavioral Health Services. ○ Children currently receiving more intensive services will be referred back to the County. ○ Primary physician can be uncomfortable continuing psychiatric medications without psychiatrist oversight. ○ Clients can be referred to the San Diego County Access and Crisis Line at 1-888-724-7240. ○ The percentage of Duals receiving behavioral health services is not known. Health Plans in any Dual Pilot are required to have an advisory group. Health Plans will be encouraged to provide all existing services. ○ Concerns were expressed regarding the lack of language in the document that would address mental health services recipients in the transition plan. ○ Greg Knoll asked that the Behavioral Health Workgroup be added to the monthly agenda at this time. 	

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VI. Information/Updates: A. AuthMED Interface Pilot Project with Providers Update (Peter Shih) B. Healthy San Diego (Leizyl Anglo) C. Public Health Services (Dr. Amethyst Cureg)	A. AuthMED Interface Pilot Project <ul style="list-style-type: none">• The AuthMED Interface Pilot Project will hopefully expand enrollment into LIHP and access to eligibility information using our system. The Pilot kicked off on August 15th and will run for six months with four Community Clinics and two Family Resource Centers (FRCs). Goal within the Pilot is to determine if having access to AuthMED will speed up the application process at the clinic.• North Inland is doing well and Center City has challenges due to volume.• The Pilot will be evaluated in November. Currently, biweekly conference calls are conducted to monitor its progress. B. Healthy San Diego <ul style="list-style-type: none">• 350,000 Medi-Cal Beneficiaries• 270,000 in managed care• Default Rate:<ul style="list-style-type: none">○ San Diego – 27%○ California – 24%• Beneficiary enrollment is gaining again, since the initial decrease in March.• Discontinuances and Denials: Adhoc group from the Enrollment Workgroup met, including representatives from HHSA, Medi-Cal and Automation units. The group was able to extract discontinuance data by site. Currently evaluating and validating the data and comparing to other counties. C. Public Health Services <ul style="list-style-type: none">• Get your Flu Shot!• Dr. Cureg is retiring in early 2013. <table><tr><th></th><th colspan="2">Managed Care</th><th colspan="2">All Medi-Cal</th></tr><tr><th></th><th colspan="2">San Diego County</th><th>Statewide</th><th>San Diego County</th></tr><tr><th>Month/Year</th><th>Enrollment</th><th>Default Rate</th><th>Default Rate</th><th>Enrollment</th></tr><tr><td>Jul 2011</td><td>241,178</td><td>33%</td><td>31%</td><td>355,368</td></tr><tr><td>Aug 2011</td><td>245,601</td><td>28%</td><td>26%</td><td>356,512</td></tr><tr><td>Sep 2011</td><td>250,032</td><td>34%</td><td>33%</td><td>354,630</td></tr><tr><td>Oct 2011</td><td>252,031</td><td>29%</td><td>27%</td><td>355,166</td></tr><tr><td>Nov 2011</td><td>257,204</td><td>29%</td><td>27%</td><td>354,682</td></tr><tr><td>Dec 2011</td><td>257,738</td><td>31%</td><td>29%</td><td>355,165</td></tr><tr><td>Jan 2012</td><td>261,710</td><td>31%</td><td>30%</td><td>354,221</td></tr><tr><td>Feb 2012</td><td>264,518</td><td>28%</td><td>27%</td><td>354,613</td></tr></table>		Managed Care		All Medi-Cal			San Diego County		Statewide	San Diego County	Month/Year	Enrollment	Default Rate	Default Rate	Enrollment	Jul 2011	241,178	33%	31%	355,368	Aug 2011	245,601	28%	26%	356,512	Sep 2011	250,032	34%	33%	354,630	Oct 2011	252,031	29%	27%	355,166	Nov 2011	257,204	29%	27%	354,682	Dec 2011	257,738	31%	29%	355,165	Jan 2012	261,710	31%	30%	354,221	Feb 2012	264,518	28%	27%	354,613	
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	Mar 2012	264,934	29%	27%	354,697	
	Apr 2012	270,180	29%	28%	353,800	
	May 2012	270,761	24%	22%	354,270	
	Jun 2012	271,817	26%	23%	354,401	
	Jul 2012	273,300	27%	24%	354,095	
VII. Transition of Healthy Families Program Subscribers to Medi-Cal	<ul style="list-style-type: none">• DHCS released a webinar PPT and Healthy Families Transition Plan. County has been preparing for this transition. An HHSA team has been formed to look at all the facets of this issue and recommend strategies for a smooth transition.• Dr. Dean Sidelinger, Chief Pediatric Officer, will be another resource at the County to help with the Healthy Families Program transition.• There are four phases to the transition. Notification letters will be sent to current Healthy Families beneficiaries at 90, 60 and 30 days before their transition to Medi-Cal.• 12,000 individuals will transition in August, 2012 from Blue Cross to local managed care plans.					
VIII. Low Income Health Program (LIHP) Transition (Peter Shih)	<ul style="list-style-type: none">• Comments from counties to DHCS were published on the State website. Not many changes were made to the initial document after comments were submitted. A call was made to LIHP Sacramento to review our concerns. The State is requesting data on San Diego LIHP enrollees retroactive to July 2011 to be provided to UCLA. There are four systems that gather data.• Current LIHP enrollees total 28,000.• Eligibility data in real time is requested.• San Diego LIHP will transition to Medi-Cal Managed Care in October. New enrollees can be assigned to Medi-Cal at that time.					
IX. Agenda Items for Next Meeting	<ul style="list-style-type: none">• HEALTHY FAMILIES TRANSITION• LIHP TRANSITION• HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE BY-LAWS					
X. Adjourn						

The next Healthy San Diego (HSD) Joint Consumer & Professional Advisory Committee

Meeting is scheduled

Thursday, October 11, 2012 from 3:00 to 5:00 pm

County Administration Building

1600 Pacific Highway, Room 302

San Diego, Ca 92101